



SAN DIEGO SYMPHONY DO NOT CALL POLICY

The San Diego Symphony has adopted and adheres to the policies described below to comply with the Federal Trade Commission's and Federal Communications Commission's regulations, The Direct Marketing Association's Ethical Guidelines, and if applicable, California Do Not Call laws.

The San Diego Symphony checks telephone numbers on our calling lists against the National Do Not Call List. We also document on our lists and in our database whenever an individual requests directly not to be called.

We honor the relevant portions of the national Do Not Call List every 31 days. We check against the Direct Marketing Association Telephone Preference Service each quarter. We check against the State of California do not call lists in January, April, July and October. In addition, to remove cell phone numbers from our database we use the Direct Marketing Association's Wireless Suppression Service.

We also remove from our calling lists the telephone numbers of anyone who submits requests directly to us by calling 619-235-0804. These requests are recorded in our database within 24 hours of receipt.

We retain company specific Do Not Call requests for a minimum of 5 years. If you move or change your telephone number your request may be deleted. If you wish to re-establish your Do Not Call request, please contact us at 619-235-0804.

If you have any questions about our Do Not Call Policy, please contact us at 619-235-0804.